

### FRAUD ALERT:

The identity of Dr. Souymya Banerjee has been stolen. The perpetrator attempted to steal \$5,000 from the actual bank account of Dr. Banerjee and launder the proceeds through AmeriStar. When the fraud was detected, the account was immediately frozen with the funds.

The perpetrator has been attempting to file negative internet reviews regarding AmeriStar in attempts to retrieve the stolen funds.

The perpetrator attempted to have the stolen funds sent to the following bank account;

Bank Name: Citi

Account Number: 9797148014 Routing Number: 113193532 Account Balance: 1500.42

A FINCEN SARX Report has been filed along with a Police Report with Plano Texas.



Soumya Banerjee 6440 Escena Blvd, Apt 3128 Irving, Texas 75039 United States

Re: Cease and Desist Demand

Dear Ms. Banerjee,

I am writing to you on behalf of AmeriStar Financial Services to address the recent actions you have taken and to demand that you cease and desist from further defamatory actions against our company.

It has come to our attention that you have made a series of frivolous and false reviews on Trust Pilot regarding your experience with our company. These reviews have been damaging to our reputation and have caused significant harm to our business. We demand that you immediately cease and desist from making any further false statements about AmeriStar Financial Services.

Furthermore, we are aware of your unauthorized actions regarding your account with us. According to our records, you made an authorized deposit of \$5,000.00, despite our clearly stated minimum investment requirement of \$25,000.00. Subsequently, you requested the return of these funds and claimed that you intended to deposit \$50,000.00, despite your bank account having a balance of \$1,500.43 through the Plaid Integration. Such actions are in direct violation of our account agreement and are indicative of potential money laundering activities. You have also made repeated claims of being an accredited investor, yet you are not.

As a result of your actions, we have determined that your account poses a high risk of fraud, and we have closed it accordingly. We have also placed an indefinite hold on your funds for compliance purposes.

We must emphasize that AmeriStar Financial Services has done nothing wrong in this matter. Your attempts to pressure us into conducting fraudulent transactions by posting false reviews will not be tolerated. We are prepared to take legal action against you to protect our reputation and recover any damages that may result from your actions.



However, before we pursue legal action, we are willing to offer you the opportunity to sign a Letter of Indemnity, acknowledging that AmeriStar Financial Services has acted in accordance with our policies and agreeing to remove your false reviews from Trust Pilot. Upon receipt of the signed Letter of Indemnity, we will unfreeze your funds and return the transfer.

Please be advised that failure to comply with this demand will result in immediate legal action. We urge you to take this matter seriously and act accordingly.

We expect your prompt compliance with this cease and desist order.

Sincerely,

AmeriStar Compliance

support@ameristarinvestment.com



#### AmeriStar Support <support@ameristarinvestment.com>

### **Investment in Ameristar**

24 messages

AmeriStar Support <support@ameristarinvestment.com> To: soumyabanerjee3008@gmail.com

Thu, Jan 25, 2024 at 9:24 AM

Hello Soumya,

I hope this email finds you well. We appreciate your recent transfer of \$5,0000.00, and we would like to take this opportunity to inform you that the minimum investment requirement for Ameristar is \$25,000.00.

Thank you for your understanding, and we are excited about the prospect of working with you.

**Customer Support** 

Ameristar

Contact Us: (833) 246-4335 Ext 781

Web: https://www.ameristarinvestment.com Email: support@ameristarinvestment.com (833(833) 246-4335) 246-4335(833) 246-4335

# soumyabanerjee3008@gmail.com <soumyabanerjee3008@gmail.com>

Thu, Jan 25, 2024 at 10:56 AM

To: AmeriStar Support <support@ameristarinvestment.com>

Hi.

I am planning to break up my \$25000 transfer for funding my account into multiple transfers due to daily transfer limits set up by my bank. I hope that would be OK.

[Quoted text hidden]

### AmeriStar Support <support@ameristarinvestment.com> To: soumyabanerjee3008@gmail.com

Thu, Jan 25, 2024 at 11:20 AM

Hello Soumya,

Thank you for your email. I understand that you want to transfer your funds individually, we'll be waiting patiently for you to complete your transfer.

Feel free to message us for any inquiries and questions. Thank you and have a nice day!

[Quoted text hidden]

#### soumyabanerjee3008@gmail.com <soumyabanerjee3008@gmail.com> To: AmeriStar Support <support@ameristarinvestment.com>

Thu, Jan 25, 2024 at 12:42 PM

Hi.

I had initiated a \$ 5000 transfer this morning (around 9 AM CT) from my bank(Citi) to the AmeriStar Account coordinates. How would I know that the funds have been received? Would my Ameristar Account Balance get updated to \$ 5000 ?

I would like to be able to sure about the same before I initiate additional transfers.

[Quoted text hidden]

#### AmeriStar Support <support@ameristarinvestment.com>

Thu, Jan 25, 2024 at 12:47 PM

To: soumyabanerjee3008@gmail.com

Hello Soumya,

We have seen you have tried to transfer \$5,000.00 this morning, and yes, once it has been cleared it will be reflected in your account.

Please wait patiently until the transfer is complete. Thank you for your cooperation [Quoted text hidden]

### soumyabanerjee3008@gmail.com <soumyabanerjee3008@gmail.com>

Fri, Jan 26, 2024 at 11:00 AM

To: AmeriStar Support <support@ameristarinvestment.com>

Thanks for all your support so far. I am still not sure if the \$5000 has cleared, can you please check?

[Quoted text hidden]

## AmeriStar Support <support@ameristarinvestment.com>

Fri, Jan 26, 2024 at 11:11 AM

To: soumyabanerjee3008@gmail.com

Hello Soumya,

Good day to you! We are still processing your transfer. We will update once it's cleared. Please wait patiently.

Thank you and best regards

[Quoted text hidden]

## AmeriStar Support <support@ameristarinvestment.com>

Fri, Jan 26, 2024 at 4:16 PM

To: soumyabanerjee3008@gmail.com

Hello Soumya,

I hope your day is going well. We just want to inform you that we have received your \$5,000.00 transfer.

Thank you and we are looking forward to working with you.

[Quoted text hidden]

## soumyabanerjee3008@gmail.com <soumyabanerjee3008@gmail.com>

Fri, Jan 26, 2024 at 4:46 PM

To: AmeriStar Support <support@ameristarinvestment.com>

Thanks, you guys are awesome!

I don't see the \$5000 show as my account balance yet. Do you know when it will show as my account balance?

[Quoted text hidden]

# AmeriStar Support <support@ameristarinvestment.com>

Fri, Jan 26, 2024 at 4:51 PM

To: soumyabanerjee3008@gmail.com

Hello Soumya,

We just updated your account balance. Kindly check your account again.

Thank you!

We look forward to working with you again!

soumyabanerjee3008@gmail.com <soumyabanerjee3008@gmail.com> To: AmeriStar Support <support@ameristarinvestment.com>

Fri, Jan 26, 2024 at 5:01 PM

THANKS so much guys !! I did not know ACH was so slow, I will now try to initiate a transfer from my Ameristar account back to my bank account to make sure the money transfer works both ways.

Next, I plan to transfer in the full amount (planning for 50 K) from my bank account to Ameristar at one go using Wire transfer. I don't have patience for ACH!

From: AmeriStar Support <support@ameristarinvestment.com>

Sent: Friday, January 26, 2024 3:16 PM

[Quoted text hidden]

[Quoted text hidden]

### AmeriStar Support <support@ameristarinvestment.com>

Fri, Jan 26, 2024 at 5:07 PM

To: soumyabanerjee3008@gmail.com

Hello Soumya,

We are very thankful for your response! If you have further questions and inquiries, feel free to contact us. [Quoted text hidden]

#### soumyabanerjee3008@gmail.com <soumyabanerjee3008@gmail.com> To: AmeriStar Support <support@ameristarinvestment.com>

Fri, Jan 26, 2024 at 5:13 PM

Hi,

I just initiated an outgoing fund transfer request from my Ameristar account back to my bank account. Are you able to see it in your system? If so, can you let me know the amount that will be transferred back? I intend to transfer the same 5000 \$ back to my bank account but did not see the option to specify the transfer amount on the outgoing fund transfer page.

Once the above transfer goes through, I plan to transfer in the full amount (planning for 50 K) from my bank account to Ameristar at one go using Wire transfer.

[Quoted text hidden]

### AmeriStar Support <support@ameristarinvestment.com> To: soumyabanerjee3008@gmail.com

Fri, Jan 26, 2024 at 5:47 PM

Hello,

We will talk to our finance team and get back to you. Since, it's the weekend, expect the response by next week. Rest assured we will get back to you!

Thank you and have a great weekend!

soumyabanerjee3008@gmail.com <soumyabanerjee3008@gmail.com> To: AmeriStar Support <support@ameristarinvestment.com>

Fri, Jan 26, 2024 at 5:51 PM

Thanks, have a nice weekend guys!

[Quoted text hidden]

soumyabanerjee3008@gmail.com <soumyabanerjee3008@gmail.com> To: AmeriStar Support <support@ameristarinvestment.com>

Mon, Jan 29, 2024 at 11:48 AM

Hi,

Hope you guys had a great weekend. Checking to see if you have any updates on this?

[Quoted text hidden]

AmeriStar Support <support@ameristarinvestment.com> To: soumyabanerjee3008@gmail.com

Mon, Jan 29, 2024 at 11:51 AM

Hello Soumya,

I hope you're having a great day!

According to our Term and Conditions, you agreed to utilize your AmeriStar account as an investment portal, not a bank.

https://www.ameristarinvestment.com/terms-and-conditions

17. Grace Period: AmeriStar is not a bank, but a FinTech company. As an investor, you agree to use AmeriStar's services to invest capital, not conduct banking transactions. All AmeriStar accounts will be subject to a 30 Day Grace period upon depositing funds. The Grace Period is defined as 30 Days after an investor has made a deposit. During this period, the investor is not allowed to withdraw those funds via bank or wire transfer. At AmeriStar's sole discretion. They can close the investors account and remit payment via physical check. As an investor you understand that this Grace Period is to limit money laundering, identity theft and fraud.

If you would like us to return your deposit of \$5,000 we can do so, however we will close your AmeriStar account and the funds would be returned via physical check to you. Please be aware that we can only do this after we have verified your identity.

[Quoted text hidden]

soumyabanerjee3008@gmail.com <soumyabanerjee3008@gmail.com> To: AmeriStar Support <support@ameristarinvestment.com>

Mon, Jan 29, 2024 at 12:08 PM

Hi.

I was planning to wire 50 K to you guys after this but I am not having the confidence to do that now if it's going to be such a big deal to get an amount of 5 K transferred back. Please return me my \$5000 deposit via physical check like you mentioned below. It is sad that you have to close my account to do this but if that's the process you have in place please proceed.

My mailing address is:

6440 Escena Blvd, Apt 3128

**Irving, TX 75039** 

From: AmeriStar Support <support@ameristarinvestment.com>

Sent: Monday, January 29, 2024 10:52 AM To: soumyabanerjee3008@gmail.com Subject: Re: Investment in Ameristar

Hello Soumya, [Quoted text hidden]

### AmeriStar Support <support@ameristarinvestment.com> To: soumyabanerjee3008@gmail.com

Mon, Jan 29, 2024 at 12:24 PM

Dear Mr Soumya ,

I hope this message finds you well. I'm writing to you with an important update regarding your account with AmeriStar.

After careful consideration, we have come to the decision to close your account, effective <u>January 30,2024</u>. We understand that this news may be unexpected, and we're here to support you through this transition.

Please be assured that this decision is in no way a reflection of your actions but rather a part of our ongoing efforts to optimize our services and compliance with regulatory requirements.

What This Means for You:

- All scheduled transactions after the effective date have been canceled.
- If you have any remaining balance, we will issue a check to your address on file or transfer the funds to an alternate account you provide.

To facilitate a smooth closure process, we kindly ask that you reach out to us by February 29.2024 to confirm your address so that we can mail you a check for your account balance.

Our team is on standby to address any concerns or questions you might have. You can reach us directly at support@ameristarinvestment.com.

We are grateful for the opportunity to have served you and regret any inconvenience this may cause. We would also be happy to discuss alternative financial solutions that might suit your needs.

Thank you for your understanding and for being a valued member of the AmeriStar community.

You can check the link below for Ameristar Terms of Services.

https://www.ameristarinvestment.com/privacy-and-terms-of-service

Warm regards,

soumyabanerjee3008 < soumyabanerjee3008@gmail.com> To: AmeriStar Support <support@ameristarinvestment.com>

Mon, Jan 29, 2024 at 12:43 PM

Hi, my mailing address for the check would be below.

6440 Escena Blvd, Apt 3128 Irving **Texas** 75039

Sent from my T-Mobile 4G LTE Device

----- Original message -----

From: AmeriStar Support <support@ameristarinvestment.com>

Date: 1/29/24 11:24 AM (GMT-06:00) To: soumyabanerjee3008@gmail.com Subject: Re: Investment in Ameristar

[Quoted text hidden]

soumyabanerjee3008@gmail.com <soumyabanerjee3008@gmail.com> To: AmeriStar Support <support@ameristarinvestment.com>

Tue, Jan 30, 2024 at 11:32 AM

Dear Ameristar Support,

Please let me know if anything else is needed from me regarding this OR you have everything that you need to mail the account closing check (of amount 5000 \$) to the mailing address provided below?

6440 Escena Blvd, Apt 3128

**Irving** 

**Texas** 

75039

Thanks & Regards,

Soumya

[Quoted text hidden]

AmeriStar Support <support@ameristarinvestment.com> To: soumyabanerjee3008@gmail.com

Tue, Jan 30, 2024 at 2:26 PM

Hello Soumya,

Good day to you! We have noted your address, kindly wait patiently while we process your request. If you have further questions do not hesitate to contact us. We will email you if ever we need your assistance.

Thank you for your understanding and have a nice day.

[Quoted text hidden]

soumyabanerjee3008@gmail.com <soumyabanerjee3008@gmail.com>

Tue, Jan 30, 2024 at 3:03 PM

To: AmeriStar Support <support@ameristarinvestment.com>

### Dear Ameristar Support,

Thanks for the response. Approximately by when should I expect to receive the account closing check at my mailing address?

[Quoted text hidden]

soumyabanerjee3008@gmail.com <soumyabanerjee3008@gmail.com> To: AmeriStar Support <support@ameristarinvestment.com>

Thu, Feb 1, 2024 at 12:07 PM



